

**Home Delivery  
Shipping Rates and Options**



- \* The classes below ship separately: multiple rates may apply, one for each ship class in an order.
- \* Prescription items (Rx): Allow 1-2 days for veterinary approval.
- \* Please note order items may ship separately to deliver within shipping window.

**The following rates apply to all Standard Pharmacy Orders:**

- \* Exceptions include RemindMe Monthly Doses, Insulin, heavy item orders (items over 3 lbs) and diets
- \* All UPS options must be sent to physical address - No PO Boxes for expedited orders.
- \* Federally controlled substances require an adult signature to receive the shipment and must be delivered to a physical address via an expedited shipping option

Type of Order	Orders \$49 & Up	Orders Under \$49
Standard (5-9 business days)	FREE	\$6.95
3 Day (3 business days)	\$12.95	\$12.95
2 Day (2-3 business days)	\$15.95	\$15.95
Next Business Day PM	\$19.95	\$19.95
Type of Order	Orders \$49 & Up	Orders Under \$49
Alaska and Hawaii Only (Priority)	\$4.00	\$8.79

**The following rates apply to AutoShip Orders:**

- \*Orders shipping to Alaska or Hawaii are charged Priority Shipping Rates

Shipping Method	Shipping Cost
Standard (5-9 business days)	FREE

**The following rates apply to Heavy Item Orders:**

**\*items over 3 lbs**

Shipping Method	Shipping Cost
Bulk Items	\$6.95 plus \$0.30 per pound over 3 lbs

**The following rates apply to RemindMe Orders:**

- \* Auto-Shipments of Flea/Tick/Heartworm Monthly Doses
- \* All RemindMe orders shipping to Alaska or Hawaii are charged Priority Shipping Rates

Shipping Method	Shipping Cost
Standard (5-9 business days)	FREE

**The following rates apply to Temperature Controlled Shipments:**

- \* Orders only ship Monday-Thursday and will not be processed the day before a major holiday.
- \* If shipping to extreme temperature zones, please consider shipping to a location where someone is available to receive the package promptly.
- \* Please call Customer Care at 1-877-738-4443 for clarification

Shipping Method	Shipping Cost
UPS Overnight (1-2 business days)	\$19.95

**Hill's, Royal Canin, Purina, and Blue Buffalo Shipping Rates:**

Product Weight(lbs)	Standard Ground AutoShip and Non-AutoShip
All Sizes	FREE

- \* Please allow 3-5 business days for delivery, dependent on product availability
- \* Not able to deliver pet food to Alaska or Hawaii

**The following rates apply to PortionPro Rx Orders:**

Item	Standard Ground Shipping
PortionPro Rx(Tag shipping included if purchased with PortionPro Rx)	\$15.82 per unit
PortionPro Rx Tag and/or Replacement Parts	\$6.95

\* Not currently available for delivery to Alaska or Hawaii

**The following rates apply to Oravet Orders:**

Shipping Method	Shipping Cost
Ground (3-5 business days)	\$5.00
Next Business Day PM	\$15.00 flat rate